

# EXPERIENCE SIOUX FALLS COVID COMMITMENT

Be Safe. Be Smart. Meet Here. Play Here. Tour Here.

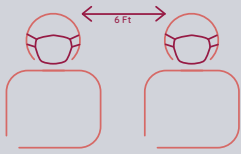
Sioux Falls is open for business while taking the necessary precautions to ensure the safety of residents and guests. Sioux Falls businesses are guided by the City of Sioux Falls' SOAR program. SOAR stands for Supporting Operations and Resiliency for Businesses.

**Air Travel – Sioux Falls Regional Airport (FSD)**  
For the safety and wellbeing of passengers and employees U.S. airlines are committed to instituting multiple layers of protection from check-in to touchdown. Fly smart by wearing a face covering over your nose and mouth, use your smartphone to check-in, stay home if you are sick, wash your hands often for at least 20 seconds, avoid touching your face, and cover your face when coughing or sneezing.

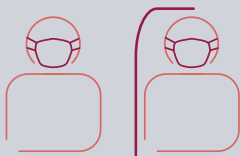
*“All businesses are encouraged to follow the Safe and Healthy Sioux Falls ordinance and should exercise good judgement and follow the recommendations of the CDC, State Department of Health, and other health experts to protect the health and safety of their employees and patrons.”*

*– City of Sioux Falls*

## WHAT WE ARE DOING:



Enforcing social distancing practices of at least six (6) feet between all employees and patrons.



Providing physical barriers between employees and patrons where appropriate.



Implementing enhanced cleaning and disinfecting of high-touch areas and providing hand sanitizer.



Providing cloth face coverings to all employees where social distancing measures are difficult to maintain.

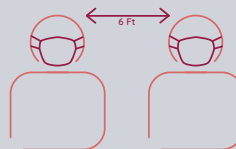


Implementing daily health screening protocol per CDC guidelines.

## WHAT WE ASK OUR GUESTS TO DO:



Wash and sanitize hands before entering places of business.



Follow social distancing guidelines. Wear a face mask or covering.



Stay home if you have a cough or fever above 100.4.



Avoid direct contact with staff and other guests.



Use a credit or debit card for purchases.

# HOTEL & MEETING FACILITIES ASSURANCE

Adherence to local, state, and federal executive orders and recommendations.

Denny Sanford PREMIER Center, Convention Center, Arena

ASM Global **VenueShield** provides the most advanced hygienic safeguards that serve clients, guests, staff, teams, talent, and all other visitors. It is a comprehensive and best-in-class program that has been deployed at more than 325 ASM Global facilities around the world, providing the highest levels of cleanliness and safety. All protocols are aligned with and informed by public health authorities, medical, and industry experts.

Best Western PLUS Ramkota & Conference Center  
**WE CARE CLEAN**

Holiday Inn City Centre  
**IHG HEALTH, SAFETY & WELL-BEING**

Hilton Garden Inn Downtown  
**WELCOMING YOU BACK WHILE KEEPING YOU SAFE**

Sheraton Sioux Falls Hotel  
**MARRIOTT'S COMMITMENT TO CLEAN**

Ramada Hotel & Suites  
**WYNDHAM COUNT ON US**

Hilton Garden Inn South  
**WELCOMING YOU BACK WHILE KEEPING YOU SAFE**

Holiday Inn Express & Suites Sioux Falls Airport  
**IHG HEALTH, SAFETY & WELL-BEING**

ClubHouse Hotel & Suites  
**REGENCY HOTEL MANAGEMENT COMMITTED TO YOUR SAFETY**

Join us in providing the most welcoming and enjoyable experience by taking personal responsibility during your stay in accordance with CDC recommendations. We look forward to seeing you soon!

## SAFETY PRECAUTIONS & PROCEDURES:

- Closely monitored and regular disinfecting of high-touch areas and public amenities
- Custom meeting space charts (standard, moderate, and strict)
- Enhanced and thorough cleaning protocols in guest rooms
- Grab and go food options
- Hotel employee utilization of PPE and frequent and stringent hand-washing protocols
- Installation of physical barriers
- Limited housekeeping services during stay
- Mobile concierge platforms
- Sanitization stations
- Social distancing measures and best practices
- Unnecessary high-touch items removed from public spaces and guest rooms

See individual property website for complete details.



RESOURCES: [ExperienceSiouxFalls.com/COVID19](https://www.ExperienceSiouxFalls.com/COVID19) | [SiouxFalls.org/COVID19](https://www.SiouxFalls.org/COVID19) | [COVID.SD.GOV](https://www.COVID.SD.GOV)

\*Experience Sioux Falls assumes no liability for the information provided. At any time, information can change as the novel coronavirus pandemic is very fluid. Always refer to the Centers for Disease Control and Prevention (CDC) for guidance.